

Public Notification

Dear Valued Customer:

The Authority of the Borough of Charleroi has recently upgraded its Public Notification Software System and needs your cooperation to maximize the full potential of this System. Public notification is a process used by water suppliers to notify its customers of conditions that may affect the water quality. This Authority will make every effort to notify every consumer should an event requiring public notification occur. Providing current contact information by filling out the form below will make this notification possible.

Please note that consumers/customers can be notified in multiple ways:

- Text message
- Cell phone
- Landline
- Email

Broadcast and print media may also be used for public notification, in addition to the personal notification, in a true emergency.

The Authority intends to utilize the notification software to its fullest potential. Customers may be notified if your service area is affected for reasons other than water quality. An example of non-emergency notifications could be: when scheduled work is planned, a disruption of service (leak repair) or annual hydrant flushing.

Please fill out the information below and return it the Authority as soon as possible so that we can update our software.

Should you have any questions, please contact the Authority Office at 724-483-3585.

Thank you in advance for your cooperation.

The Authority of the Borough of Charleroi

Charles Cardinale
General Manager

Please detach and return bottom portion in the envelope provided.

Name: _____ Account #: _____

Address: _____

Home Phone #: _____ Cell Phone #: _____

E-Mail Address: _____

Please note the preferred method of contact: _____

NOTE: You may choose to be notified through all methods provided; you do not have a limit of methods.